

Privacy Policy - PAUZ

Effective Date: 20th September 2024

FOR USERS ACCESSING THE PAUZ WEBSITE THROUGH HRIM

At Pazu by HRIM, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy (the "Policy") outlines how we handle personal information collected from users accessing our services through the Pazu website (the "Website"), operated by HRIM Consulting LLP ("We" or "Us").

By using the Website and any services provided through it, you agree that you have read and understood this Policy, and you accept and consent to the privacy practices and disclosures described herein.

This Policy covers the following areas:

1. Application of Policy
2. Personal Information Collected
3. Use and Disclosure of Personal Information
4. Disclosure When Required by Law
5. Accessing and Updating Your Personal Information
6. Security of Personal Information
7. Information Security
8. Links to Other Websites
9. Changes to the Privacy Policy
10. Contact Information

1. Application of Policy

This Policy applies to all individuals and entities accessing the Pazu Website and using its services. This includes users who engage with our relaxation solutions and associated technology.

2. Personal Information Collected

We collect personal information necessary for providing our services and improving user experience on the Website. This information is only collected with the consent of the individual or as required by law. The personal information we may collect includes but is not limited to:

- A. Personal Details: Your name, email address, phone number, and mailing address.

B. Usage Information: Information on how you access and use our services, including interactions on the Website, preferences, and responses to surveys or feedback.

C. Transaction Information: If applicable, payment details such as bank account numbers, credit card details, and transaction history.

D. Location Data: With your consent, we may collect location data, such as your IP address or GPS data, to enhance your experience and ensure security.

E. Cookies and Similar Technologies: We use cookies and similar technologies to track your usage of the Website, customize your experience, and improve our services. You can adjust your browser settings to control cookie preferences, though this may limit certain Website functionalities.

3. Use and Disclosure of Personal Information

We will use and disclose your personal information only for purposes related to the services we offer, or where you have given consent. These purposes include:

- (a) Providing and improving the services on the Website;
- (b) Processing payments and transactions (where applicable);
- (c) Responding to customer inquiries and support requests;
- (d) Conducting surveys or providing feedback mechanisms;
- (e) Protecting against fraud, ensuring security, and maintaining the integrity of the Website.

We may share your personal information with third-party service providers that assist us with the above activities, such as payment processors, data analytics, or customer service providers. These third parties are required to handle your information confidentially and securely.

4. Disclosure When Required by Law

We may use or disclose personal information where required or authorized by law, including situations that involve responding to lawful requests by public authorities, regulatory agencies, or law enforcement.

5. Accessing and Updating Your Personal Information

You have the right to access and update the personal information we hold about you. To make changes or request a copy of your personal data, please contact us using the information provided in the "Contact" section below. We take reasonable steps to ensure that your personal information is accurate, complete, and up-to-date.

6. Security of Personal Information

We implement reasonable security measures to protect your personal information from misuse, loss, unauthorized access, modification, or disclosure. However, no transmission of data over the internet or storage system can be guaranteed to be 100% secure, and we cannot ensure or warrant the security of any information you transmit to us. You do so at your own risk.

7. Information Security

We use firewalls, encryption, and other industry-standard security measures to protect personal information stored on our systems. Access to this data is restricted to authorized personnel only, and we take steps to regularly review and update our security practices.

8. Links to Other Websites

The Website may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. We encourage you to review the privacy policies of any third-party websites you visit through links provided on our Website.

9. Changes to the Privacy Policy

We may revise this Privacy Policy at any time. If any substantive changes are made to the way we collect or use personal information, we will post a prominent notice on the Website and update this page. We encourage users to periodically review this Policy to stay informed of any changes.

10. Contact Information

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us at:

Pauz by HRIM Consulting LLP

Email: support@pauz.io

Phone: +91 99710 21981

Website: www.pauz.io

This Privacy Policy was last updated on 24/09/2024